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INTERNATIONAL TRAVEL INSURANCE

Dear Bestmed Member

As a Bestmed member, ER24 is pleased to offer you international travel insurance, for medical emergencies. ER24 has contracted the specialised services of Chartis, with operations in over 130 countries, territories and jurisdictions around the world. Chartis prides itself on being one of the largest and most far-reaching insurance and financial services organisations on the planet.

To access emergency medical assistance when you are on holiday internationally, please call

+27 10 205 3100

When the operator asks for the name or number of your policy please say ER24 INTERNATIONAL TRAVEL EXTENSION and quote your Bestmed membership number.

The policy is available on Bestmed's website at www.bestmed.co.za. This policy document will be required in order to obtain travel visas and must be carried with you whilst travelling. Please contact Chartis on 0860 100 491 in order to obtain an Embassy Letter prior to visiting the Embassy to apply for your travel visa. No additional activation of your policy needs to occur before you travel. The fact that you are an active medical scheme member automatically covers you for travel worldwide according to the terms and conditions of the attached schedule. Please contact ER24 offices directly on **011 319 6500** should any of the following apply to you as you'll require additional insurance:

- Members over the age of 80 wanting to travel;
- Members travelling for more than 90 days at a time;
- Members plan on partaking in hazardous pursuits.

Please take a moment to visit the Bestmed website at www.bestmed.co.za and read the policy carefully, if you intend travelling internationally, so that you will be aware of how your policy works.

Three easy steps to ensure you're covered:

1. Obtain travel Policy (via Bestmed website or Contact Centre);
2. Obtain Embassy Letter if required for travel visas (via Chartis as above);
3. Keep documents on you whilst travelling.

You are welcome to contact the Bestmed Contact Centre on 086 000 2378 should you have any general enquiries regarding this additional value proposition.

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